

No Refund Policy

Effective Date: 09-07-2025

At LGolden Marketing Inc., we are committed to providing professional, high-quality marketing and creative services. Please review our No Refund Policy carefully before purchasing or engaging with our services.

1. All Sales Are Final

All payments made to LGolden Marketing Inc. for services, including but not limited to social media management, digital marketing strategy, content creation, web design, email marketing, and graphic design, are **final and non-refundable**.

2. Custom & Creative Work

Our work involves custom strategies, designs, and time-based services tailored specifically to each client. Once work has begun, refunds will not be issued under any circumstances.

3. Client Responsibility

- Clients are responsible for providing accurate information, timely feedback, and necessary materials (logos, branding assets, photos, etc.).
 - Dissatisfaction with creative direction, style, or results does not qualify for a refund, as marketing outcomes cannot be guaranteed.
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4. Deposits & Prepayments

Any deposits, retainers, or prepayments made to secure services are strictly **non-refundable**.

5. Acknowledgment

By purchasing our services, you acknowledge and agree to this No Refund Policy in full.

6. Contact Us

If you have questions about this policy, please contact us at:

- **Email:** LGoldenMarketing1@gmail.com
- **Phone:** 860-914-8223