Terms and Conditions

Effective Date: 09-07-2025

By accessing our website or engaging with our services, you agree to comply with these Terms. If you do not agree, you may not use our website or services.

1. Use of the Website

By using our website, you agree to:

- Use it for lawful purposes only.
- Not disrupt, interfere with, or harm its functionality.
- Not copy, reproduce, or resell any content without our written consent.

2. Services

We provide a range of marketing services, which may include (but are not limited to):

- Digital Marketing Strategy
- Social Media Management
- SEO & Content Marketing
- Web Design
- Email Marketing
- Graphic Design

Specific services and deliverables will be outlined in your service agreement or proposal.

3. Payment Terms

By purchasing any of our services, you agree to pay all fees as outlined in the service agreement, contract, or on the service page. Payments are due according to the agreed billing cycle. Late or missed payments may result in a pause or termination of services.

4. Intellectual Property

All content, designs, materials, and intellectual property on our website are owned by LGolden Marketing Inc. and protected under copyright and intellectual property laws. You may not use, copy, or distribute any materials without written permission.

5. User-Generated Content

If you provide content (such as reviews, testimonials, or feedback), you grant us the right to use, reproduce, and share that content for business purposes without compensation.

6. Creative Disclaimer

Marketing and creative work are inherently subjective. While we aim to align with your preferences and goals, we cannot guarantee that every piece of content will meet your exact expectations. By engaging with our services, you agree that dissatisfaction with style, tone, or creative direction does not constitute a failure of service and waive any right to legal claims (including lawsuits) on these grounds.

7. Account Access & Security

- Clients must provide accurate login credentials or grant authorized access to their social media accounts.
- LGolden Marketing is not responsible for breaches, hacking, or lost access that occur outside our control.

• Clients remain the ultimate owners of their social media accounts.

8. Content Approval

- Clients are responsible for reviewing and approving content before posting, unless otherwise agreed.
- If feedback is not provided within the requested timeframe, content may be considered approved.
- LGolden Marketing is not liable for negative reactions to approved or client-supplied content.

9. Client Responsibilities

- Clients must provide accurate branding guidelines, information, and materials (logos, images, promotions, etc.) upon request.
- Clients are responsible for ensuring all supplied materials comply with copyright, trademark, and advertising laws.

10. Ownership of Content

- Content created by LGolden Marketing remains our property until payment is made in full.
- After payment, clients are granted a license to use the content for their business purposes.
- We may showcase work in our portfolio or promotional materials unless otherwise agreed in writing.

11. Compliance & Advertising Rules

- We make reasonable efforts to comply with platform guidelines (Meta, Google, TikTok, etc.), FTC rules, and industry regulations (including HIPAA where applicable).
- Clients remain responsible for ensuring legal compliance of claims, offers, or promotions.

12. Limitation of Results

We cannot guarantee specific outcomes such as follower growth, engagement levels, or revenue increases. Marketing results depend on factors beyond our control, including algorithms, competition, and client participation.

13. Disclaimer of Warranties

Our website and services are provided "as is" and "as available." We make no warranties, expressed or implied, regarding accuracy, reliability, or suitability for your particular purpose.

14. Limitation of Liability

To the maximum extent permitted by law, LGolden Marketing Inc. is not liable for any indirect, incidental, or consequential damages resulting from the use of our website or services.

15. Termination of Services

- We reserve the right to suspend or terminate your access to our website or services at any time, with or without cause, including violations of these Terms.
- Clients may terminate services with written notice as specified in their service agreement. Any unpaid balances remain due.

16. Privacy Policy

Your use of our website and services is also subject to our Privacy Policy, which explains how we collect, use, and protect your personal information.

17. Indemnification

Clients agree to indemnify and hold harmless LGolden Marketing Inc. against any claims, damages, or losses resulting from content, promotions, or actions carried out on their behalf, particularly when based on client-provided information.

18. Governing Law

These Terms are governed by the laws of [Insert State/Country], without regard to conflict of law principles.

19. Changes to Terms

We may update these Terms from time to time. The updated date will be noted at the top of this page. By continuing to use our website or services after changes are posted, you agree to the revised Terms.

20. Contact Us

If you have any questions about these Terms, please contact us at:

Email: LGoldenMarketing1@gmail.com

• **Phone**: 860-914-8223